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INTERNATIONAL ASSOCIATION
OF CLAIM PROFESSIONALS
THE NEW ESLCA



2010 London Conference

Last 10 Next 10



Thursday, 29 April 2010

The Old Library, Lloyd's

Programme Last 10 Next 10: An Overview of the Past Decade and the One Ahead

8.30 am – 9.00 am	Registration (Coffee & Pastries)
9.00 am – 9.05 am	Introduction – Steve Clarke , Head of Claims, R&Q Insurance Services Ltd
9.05 am – 9.15 am	President's Welcome – Miles Banks , Executive Director, Group Claims, Willis Ltd IACP President
9.15 am – 10.00 am	Claims Practitioners Round Table How Is the Claims World Doing and Where Is It Going? "Change is inevitable, change for the better is a full time job!" (Adlai E. Stevenson) Miles Banks , Executive Director, Group Claims, Willis Ltd, IACP President Kent Chaplin , Head of Claims, Lloyd's Performance Management John Hobbs , Director of Market Services, IUA Jeremy Pinchin , Head of Claims, Hiscox Moderator – Steve Robson , Claims Director, Max at Lloyd's, IACP Board Member
10.00 am – 10.40 am	What Must the UK and Europe Think About Over the Next Decade? "If you're in a bad situation, don't worry it'll change. If you're in a good situation, don't worry it'll change." (John A. Simone, Sr.) Jonathan Sacher , Partner, Berwin Leighton Paisner
10.40 am – 10.55 am	Coffee Break
10.55 am – 11.35 am	Is the US Ready for the Next Big Thing? "There are risks and costs to action. But they are far less than the long range risks of comfortable inaction." (John F. Kennedy) Richard Traub , Partner, Traub Lieberman Straus & Shrewsbury
11.35 am – 12.25 pm	CEO Round Table Where Has Our Business Been and Where Are We Going? "I would not want to be a member of a club that would have me as a member." (Groucho Marx) Tom Bolt , Director, Lloyd's Performance Management Simon Minshall , Managing Director, Endurance Worldwide Insurance Limited David Ledger , Chief Executive Officer, AonBenfield/UK Adam Mullan , Chief Executive Officer, Max at Lloyd's Ltd Moderator – Stuart Willoughby , Claims Director, Markel International Ltd, IACP Treasurer
12.25 pm – 12.55 pm	Keynote Speaker "Things turn out for the best for those who make the best of the way things turn out." (Jack Buck) The Right Honorable Lord Hunt of Wirral MBE
12.55 pm – 1.00 pm	Closing Notes – Steve Robson
1.00 pm	Lunch

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REGISTRATION FORM

LONDON CONFERENCE - 29 APRIL 2010

The International Association of Claim Professionals has been approved by the Solicitors Regulatory Authority as a provider of Continuing Professional Development (CPD). Solicitors/RELS may apply for 1.5 credit hours of continuing professional development credit. (Provider Reference: DCD/ESLC). This course has been graded Intermediate/Update (for delegates with/without some prior knowledge of the subject.)

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This is my first Conference:

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 Attending at the Invitation of the Board of Directors
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 Cancellation requests may be faxed to (001) 732-920-1260.*

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 IACP, c/o The Beaumont Group, Inc.
 3626 East Tremont Avenue / Suite 203
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